SFD: Safe...Friendly...Dedicated

SEDONA FIRE DISTRICT 2016 ANNUAL REPORT



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Special thanks to Battalion Chief Jayson Coil, former-Fire Marshal Gary Johnson, Battalion Chief Dave Cochrane, Fire Inspector Rick Evans, and other SFD members for the photos used in this Annual Report.

Message from Fire Chief Kris Kazian



Sedona Fire Chief Kris Kazian at the SFD 9/11 Memorial Dedication on September 11, 2016

s 2016 has closed and we have turned to the 2017 calendar, the speed of time never ceases to amaze me. Maybe it is all the Twitter, Facebook, and email access on our cellphones that makes us feel like time is speeding up. Nevertheless, at Sedona Fire District, we continue to remain at the ready every time someone calls 9-1-1 and we are dispatched to an incident. It is our job to be vigilant and highly trained for whatever incident presents itself in this ever-changing world.

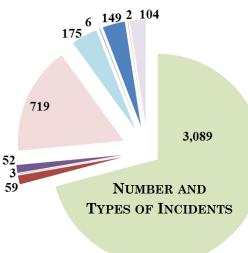
As you will read in this report, SFD continues to be a responsive and bestpractice agency focused on assuring we are prepared for whatever emergencies we may face. Our training continues to be a high priority while our interest in developing strong systems for long-term sustainability are critical. We have seen key personnel retire in 2016 and in the first few days of 2017; between the 4 of these former personnel, they had more than 100 vears of experience at SFD. While we miss those who have given so much of themselves to SFD, we are excited they get to enjoy their well-deserved retirement. Through

developing high expectations and succession planning, we look forward to new opportunities with which a new team will be challenged.

We have been very fortunate to continue to attract the best of the best—from the new firefighters we have hired to executive management members. Our primary motivating factor focuses on an effective outcome to our responses when the bell rings.

2016 was a year where we experienced significant upticks in the frequency of specific calls such as EMS incidents and structure fires; overall, we experienced a decline of 80 calls compared to 2015. However, the trend line suggests we will continue to receive an increase in calls for service over time and we will develop staffing models to best handle that workload. We continue to see operational benefits to the full implementation of Station 6 with a recent realignment of staffing to meet response needs. We have certainly developed a strong response model that is stretched on a frequent basis due to the way our calls for service are initiated.

As your fire chief, I can tell you we have never been so focused on refining our definition of success. We have recently applied to be considered for Accreditation by the Center For Public



Safety Excellence and have engaged with a company to give us better data analytics to begin to develop a resultsoriented approach to data, which in our business is critical. We continue to be blessed with an entire staff focused on doing the best at everything we do—from the front office when we answer the phone to the crews responding to an emergency and everything in between. When an emergency occurs, I assure you, we are ready to give our best on your worst day.

This report is designed to give you an inside glimpse of all the things we have going on. I encourage you to contact me if you see something and want to learn more. We are honored to continue to serve each and everyone of you with respect and professional service.

SFD is proud to be our community's "helping hands"



2016 TOTAL NUMBER OF SFD INCIDENTS:

4,358

- Rescue & EMS
- Fire
- Overpressure Rupture/Explosion
- Hazardous Condition
- Service Call
- Good Intent Call
- Special Incident
- False Alarm/False Call
- Severe Weather
- Mutual/Auto Aid

SFD 9/11 Memorial Dedication Ceremony

The Sedona Fire District 9/11 Memorial is located at Station 6, 2675 State Route 179 and was dedicated on the 15th anniversary of the terrorist attacks. The beautiful and moving ceremony, and a community lunch, was presented to almost 600 people on September 11, 2016—SFD always striving to connect with our community.

In August 2015, SFD was gifted a piece of American history—an almost 3,000 pound, 5 1/2 foot steel girder from what is believed to be the 20th floor of one of the

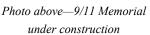
World Trade Center (WTC) towers from the Port Authority of New York and New Jersey. This girder is the focal point of our Memorial—a respectful place to honor the memory of the 2,977 victims lost on September 11, 2001 including 343 FDNY Firefighters, 37 Port Authority law enforcement personnel, 23 New York City Police Officers, 8 EMT/Medics, as well as 2,566 civilians.

After the horrific collapse of the World Trade Center, recovery workers collected 840 pieces of steel, some of which were cut up to make a total of 2,200 separate items. These items ranged from 6"

> slabs to massive beams to the 7.5 tons used by the United States Navy in the construction of the warship, *USS New York*. The Memorial plaza was completely funded through

generous corporate and individual donations. Locals and visitors from all over the world may visit to see and "Never Forget" the events of September 11, 2001.







Photos—9/11 Memorial Dedication Ceremony September 11, 2016



Public Information / Public Education

Each year, SFD delivers a Fire Prevention curriculum, along with critical life safety lessons, taught to more than 390 elementary school-age children. SFD participated in 20+ events within our community ranging from public education to

community events. All this included more than 60 hours of personnel time, and Verde Valley-wide, resulted in a direct interaction with about 1,400 adults and 2,800 young people under the age of 18.

2016 marked the third year of our lower elementary school-aged (K-2nd Grade) Fire and Life Safety program—utilizing 3 educators, we taught 4 core lessons—18 to 20 classes in 3 different schools—West Sedona, Big Park Community, and the Sedona Charter School.

Through strong partnerships with parents and schools, core lessons targeted the following topics:

- Fire Fact, "People who are community helpers" \Rightarrow
- Fire Prevention, "Is it safe or unsafe for me?" \Rightarrow
- Fire Safety, "Smoke alarms are important" \Rightarrow
- Survival Skills, "Personal emergency survival skills" \Rightarrow

Additionally, SFD staff and crews participated in many community partnership events in 2016, some of which are highlighted below:

January—December: Provided 7 group tours of Station 1 to Cub Scouts, mentally-challenged adults, and other community groups in 2016

March:

- \Rightarrow Welcomed the travelling Vietnam Veterans Wall to Posse Grounds City Park
- \Rightarrow Participated in the annual Sedona St. Patrick's Day Parade

April:

- Celebration of Spring at Posse Grounds Park \Rightarrow
- \Rightarrow Fire drill at the City of Sedona facility
- Life and Fire Safety (LAFS) program at local school \Rightarrow
- "Every 15 Minutes" Anti-Drinking & Driving program held at \Rightarrow Mingus Union High School in Cottonwood

Mav:

- School Bike Rodeo \Rightarrow
- \Rightarrow Crews attended Kiwanis Park Family BBQ
- August: National Night-Out with Sedona Police

September: 9/11 Memorial Dedication Ceremony

October:

- Halloween Main Street event in Uptown \Rightarrow
- \Rightarrow Fire Prevention Week at West Sedona, Sedona Charter, and Big Park Schools
- Smoke Alarm installation in 41 homes of senior citizens at Sedona \Rightarrow Shadows (65 smoke alarms & 25 batteries) in partnership with the Red Cross and Sedona-Verde Valley Firefighter Local 3690

December: LAFS program at West Sedona School



West Sedona School 4/16/16



SFD Escort for Vietnam Veterans Wall 3/30/16



2016 St. Patrick's Day Parade—9/11



Installation Crew 10/15/16



Community Risk Management



The Community Risk Management section is committed to helping and protecting the community through oversight of fire prevention; fire, home, wildland, and construction inspections; investigation of complaints of fire hazards; code enforcement; new and remodel construction permits; public education; liaison to outside agencies concerning fire investigation/inspection; public information; fire protection systems; and the key system installed in SFD facilities.

INSTALLATIONS, INSPECTIONS, PERMITS	2016	2015	% Change
Infant Car Seat New Installations & Inspections	18	39	-54%
Fire Inspections, Plan Reviews, and Consultations	1,450	1,445	0%
SFD Permits	201	158	+27%
SFD Permit Fees Collected	\$20,070	\$18,445	+9%
FIRE ACTIVITY			
Structure, Vehicle and Other Fires	43	20	+115%
Structure and Vehicle Fires – Estimated Fire Loss	\$4,272,351	\$482,000	+786%
Top 3 Fires with Highest Property Damage:	Single Family R	esidence	\$3,600,000
Single Family Residence		lesidence	\$190,000
	Multi-Family R	esidence	\$140,000



Highlights of Incidents in 2016—1st Quarter

SFD handled 4,358 calls for service in 2016. A few highlights are indicated on the following pages.

January 6, 2016—Structure fire on Contractors Road: Crews found and quickly extinguished fire at commercial office/storage building. Upon investigation, Fire Marshal Gary Johnson confirmed fire started behind decorative fireplace which was in use, but not built to be wood burning.

January 17, 2016—Rescue in Remote Area of Bear Mountain: Terrain, ice, and cold weather created difficulty for crews gaining access to site by foot or motor vehicles. A male had climbed into a natural sinkhole using a tree limb as support, but limb broke causing a fall of about 20 feet onto a ledge. Crews worked all night to complete rescue by 5:30 AM.

February 4, 2016—Kitchen fire on Little Elf Drive: On arrival, crews found light smoke in structure; homeowner stated dishwasher had been on fire. Crews shut off electric power to dishwasher prior to removing. Dishwasher was on recall from manufacturer.

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February 8, 2016—Kitchen Fire on Bell Rock Blvd: Crews responded to

kitchen fire at business on Bell Rock Blvd. Crews found smoke and what appeared to have been a grease fire. Crew investigated and verified griddle was turned off, fire out, and there was no extension of fire into wall or attic using thermal imaging camera. Crews provided positive pressure ventilation to clear smoke.

March 16, 2016—Kitchen fire in 700 block of W. SR89A: On arrival, emergency crews found kitchen fire



Helicopter Transport—3/19/16

system in restaurant had activated. During investigation it was determined 2 days prior, an excessive amount of wood was placed in a wood -burning appliance. The chef reported he was unable to stand in front of the appliance because of the heat being generated. Fire Marshal Johnson's opinion is the fusible link located in kitchen hood plenum above appliance was weakened from earlier event and activated system 2 days later. Damage was limited to cleanup and repair of the wood-burning appliance.

March 19, 2016—Head Injury in 500 block of Jacks Canyon Road: Female patient fell, hit her head, and was non-responsive; Native 5 helicopter transported patient.

March 28, 2016—Vehicle Fire in 200 block of N. SR89A: Upon arrival, crews found vehicle was a local trolley and determined fire was out, occupants had safely exited the trolley, and it was off the roadway. The fire was determined to be from a transmission failure resulting in ignition of transmission fluid.

Within a 90 minute period on **Monday**, **February 22, 2016**, SFD crews responded to reports of multiple brush fires along N. SR 89A in Oak Creek Canyon and in the City of Sedona.

Initial call came at 7:30 PM with additional calls at 8:30 and 9:10 PM. Crews located 3 fires in Oak Creek Canyon and 1 near Doodlebug Road. 1 fire in Oak Creek Canyon was quickly suppressed by SFD personnel while relatively small. Fire reported in Doodlebug area was located near homes and was quickly contained. All other fires were out upon arrival.

These fires are under investigation by Coconino County Sheriff's Office, City of Sedona Police, AZ Department of Public Safety, US Forest Service, and SFD.



Multiple Brush Fires—2/22/16

Highlights of 2016-2nd Quarter

April 23, 2016—Brush Fire on East Cortez: Responding crews found fire in a wash. 25 MPH winds, with gusts to 35, drove fire towards residential homes and 2 apartment complexes. Quick action by arriving crews contained fire to wash, adjacent open field, and 1 single family residence. 4 juveniles were reported in area at

time of fire. Yavapai County Sheriff's Office interviewed and determined juveniles started fire.

April 27, 2016—Structure Fire in 600 block of SR 179: Crews found fire in structure's exterior wall. Crews quickly opened wall and extinguished fire limiting damage to an 8' by 8' wall. Cause of fire was kitchen appliances located in direct contact with interior of wall. Over time, the wood was exposed to indirect heat for an extended period ultimately igniting.

May 2016: SFD crews responded to multiple appliance-related fires this month; emergency crews found residences filled with smoke. In each case, crews assisted the residents in removing smoke and securing electrical power to appliance.

May 5, 2016—Head-On Collision in Oak Creek Canyon: A541 crew had just assisted E551 crew on hike out; on their way back to Station 4, they came upon a head-on collision with heavy damage to vehicles. Crews discovered 4 total patients, 1 patient was critical and transported via helicopter to Flagstaff; 3 other patients were transported by ambulances to Flagstaff and Cottonwood.



Village of Oak Creek Fire—4/23/16

May 8, 2016—Motor Vehicle Accident: Engine 531 arrived to MP 308.5 to find a vehicle on its roof with a single restrained occupant inside. The patient required extrication. Patient was transported in Ambulance 531 to Verde Valley Medical Center. DPS arrived and incident was turned over to law enforcement.

May 25, 2016—Vehicle Fire on Broken Arrow Trail: When crews arrived at trailhead, 2 firefighters hiked in approximately 400 yards to find a jeep on top of Princess Rock. The fire was out on arrival, but SFD personnel assisted the owner by helping push the jeep down to the road.

May 25, 2016—Injury on Bell Rock Trail: Upon arrival, crews found a man seriously injured from a bicycle

accident, requiring a hike-out and hospital transport.

June 21, 2016—Fire at Kachina Point Rehabilitation Hospital: On arrival, crews found fire was located within a commercial dryer and was out. Cause of the fire was under investigation.

June 28, 2016—Vehicle Trailer Fire in 3700 block of W. SR89A: Crews found an open trailer containing burning landscape vegetation and quickly extinguished the fire.



Extrication of Trapped Person-5/8/16

Highlights of 2016—3rd Quarter

On the afternoon of July 8, 2016, SFD responded to two separate, back-to-back injuries at Slide Rock State Park sustained by individuals jumping into Oak Creek, as detailed below. These types of incidents happen on a regular basis during the summer in Sedona.

July 8, 2016—Injury at Slide Rock State Park: A man jumped into the water and broke his ankle. Crews splinted his ankle and carried him out in a Stokes basket; ropes were used to assist with steep terrain on the final part of the carry-out. Patient was then transported via ambulance to Sedona Emergency Center (SEC).

July 8, 2016—Injury at Slide Rock State Park: A man attempted a flip off a 30-foot rock under the Slide Rock bridge and received non-life threatening injuries. After assessment, crews transported the patient by ambulance to SEC.

July 20, 2016—Multiple Calls for Service: A major thunderstorm moved into the greater Sedona area. For the next 4 ½ hours, SFD crews responded to 9 emergency calls for service. These calls consisted of many lightning strikes, high-angle rescue, swift water rescue, and multiple EMS calls. One lightning strike struck the roof peak on a multi-unit time share building on Javalina Trail resulting in an attic fire. Two units on the second floor received moderate to severe fire damage with significant water damage to 2 units below.

July 31, 2016—Backcountry Rescue at Courthouse Butte Loop: Crews from E531 and A531 hiked in to locate patient and loaded him in Stokes basket; his wife was also dehydrated; both were not prepared for the heat and only had a small amount of water, but continued to hike until exhausted at 2 miles into trail. Crews hiked-out the couple.

August 3, 2016—Lightning Strike on Northview Road: On arrival, crews determined a home had sustained a lightning strike. The impact blew a hole in an exterior bedroom wall. Damage was limited to a 10' by 10' section of the wall.

August 21, 2016—Rollover Accident in Oak Creek Canyon: On arrival, crew found several bystanders directing E551 to a vehicle



overturned on its roof with major damage; vehicle was 30'-50' from the road down an embankment by the creek. 3 patients were triaged and 1 had to be extricated from the scene using a Stokes basket and a safety belay line. Two patients were transported to Flagstaff Medical and 1 was transported to Verde Valley Medical.

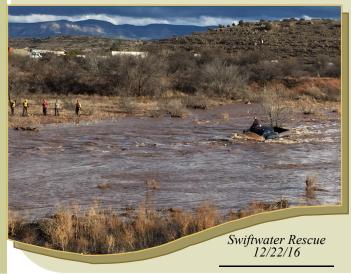
August 26, 2016—Structure Fire at Villas at Seven Canyons: Upon arriving, crews were met with heavy fire venting from the roof of 2 adjoining villas and immediately went into a defensive firefighting mode. Using over 50,000 gallons of water, the fire was brought under control with no damage to structures located within 20 feet on each side of the burning structure. Crews were still on scene the following day extinguishing hot spots. The cause of fire is under investigation with an estimated loss of several million dollars.

Highlights of 2016—4th Quarter

October 23, 2016—Motor Vehicle Accident in Oak Creek Canyon: On arrival, crews found pick-up truck over ledge 20' down embankment and extricated a patient out of truck and into a Stokes basket. Patient was transported via ambulance to Verde Valley Medical Center.

October 27, 2016—Structure Fire in Oak Creek Canyon: Crews responded to a structure fire at SFD Fire Station #5 in Oak Creek Canyon just north of Indian Gardens. Emergency crews located a fire on the back patio of the building, involving a portable BBQ, which had been extinguished by a Station #5 crewmember. A SFD firefighter was flown to Maricopa County Burn Center by air ambulance as a result of sustaining burn injuries. A single sprinkler head located just inside the building activated limiting fire from spreading into the building.

November 18, 2016—Structure Fire at Butterfly Garden Resort: Crews found fire out on arrival. One individual was flown to Maricopa County Burn Center by air ambulance as a result of sustaining burn injuries. A second individual was transported to Sedona Emergency Center by ambulance. The preliminary investigation indicated fire was a result of a liquid propane gas explosion. The fire is under investigation with the building expected to be a total loss.





November 28, 2016– Carbon Monoxide Exposure on Andante

Drive: Initial units arrived on scene in less than 3 minutes and found an adult male patient complaining of nausea and lightheadedness. The crew realized a potentially dangerous accumulation of Carbon Monoxide inside home and using a gas monitor, discovered high levels of CO. Occupants were moved outside and treated for CO exposure. SFD ambulances transported 5 patients to Verde Valley Medical Center. Two

children from the family, who had been previously picked up for school, were located and transported to Verde Valley Medical Center for evaluation.

December 22, 2016— Swiftwater Rescue: Crews responded to pick-up truck engulfed in water up to the hood and lodged against tree in a wash. One individual was pulled from the water and to the side of the wash. Extrication of patient -10/23/16

December 31, 2016— Structure Fire in Village of Oak Creek: SFD crews found a golf cart in a garage that had caught on fire. Homeowner called 9-1-1 and kept the fire in check with a garden hose. Damage was remarkably light as a result of the quick action of the homeowner and good work of our crew. Upon investigation, it was discovered the owner had used a 'home brew' recipe to modify the golf cart to operate with about 250 small batteries of the same type Tesla uses in cars. Due to a failure in the charging system or the batteries, small explosions occurred as these cells failed.

December 15, 2016— Backcountry Rescue on Thunder Mountain Trail:

Crews found female hiker suffering from head injury due to a fall. She was hiked-out using the Big Wheel.

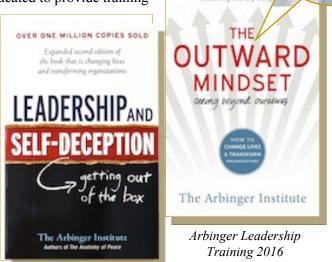


Arbinger Leadership Training Program

In the spring of 2016, the Sedona Fire District Board sought proposals from leadership development firms to provide training for all SFD employees relating to organizational and community relationships. A number of proposals were submitted and the Fire Board chose a proposal they felt would provide lasting impacts to the organization and change our way of thinking to be more "outward". The Arbinger Institute (<u>www.arbinger.com</u>) was selected to provide initial training for the Management Team and Board Members in the fall of 2016. At the same time, SFD also acquired the Train-the-Trainer program for three of

our employees. These internal peer trainers were educated to provide training to all employees in the first quarter of 2017.

The Outward Mindset focuses on objectives and results of an organization as a whole. It seeks to be helpful, responsible, and make a real impact. It helps individuals see how they might be creating obstacles in the work of others, and helps them change the way they are working and relating to team members in a way that creates real and sustainable results. The program provides life skills in communicating and listening to improve relationships and manage challenges faced daily on the job. The Arbinger program provides annual audits to measure the impact of the training. Our first audit is due to be performed in March of 2017.



The Arbinger organizational "outward mindset" is in line with our stated values...

OUR VALUES

We value the faith and trust of the community and each of our members will support the mission by adhering to the following values:

- Safe, Friendly, and Dedicated Service
- Cost-saving initiatives and multi-tasking for organizational improvement and sustainability
- Compassion—fostering a genuine concern for those we serve
- The ability to anticipate, influence, and adapt to change
- Personal accountability and professionalism, adhering to a strong code of moral and ethical conduct
- Teamwork—working together for a common goal
- The desire to serve, the courage to act, the ability to perform

Grant Opportunities

SFD is constantly seeking alternate revenues to help offset the tax implication to our district taxpayers. In line with this philosophy, SFD applies for grants to fund equipment and programs to maintain or enhance services. The Fire Chief reviews grant opportunities and related funding guidelines prior to determining whether an application should be made. This helps ensure the pursuit of grant funding is in both the short- and long-term interests of the District.

Staff provides updates to the Governing Board to assist in tracking pending grants on a monthly basis as part of the Fire Chief's Report at Board meetings including pending, awarded, denied, and closed out grants in order to best allow the Board to understand the status of particular grants. The District

may terminate grant-funded programs and associated positions when grant funds are no longer available unless alternate funding is identified.

The table below includes the grants in 2016 and the status of each for a total of \$26,048 awarded:

AGENCY	DESCRIPTION OF REQUEST	AMOUNT Requested	SFD PORTION	STATUS
Arizona Wildfire IMA	Scholarship in Arizona Wildfire Academy	\$1,300	No Match	Awarded \$1,300
Arizona State Fire School	Scholarship to Arizona State Fire School	\$1,500	No Match	Awarded \$1,500
DHS-AFG Grant	Regional Radio/Telecom Grant	\$750,000	\$52,272 10% match	Denied
DHS-AFG Grant	Thermal Imaging Camera's Grant	\$30,000	\$2,727 10% match	Denied
Arizona Community Foundation	World Trade Center 9/11 Memorial	\$10,000	No Match	Denied
FFY 2016 – GOHS	Electric/Battery powered Extrication Tools	\$33,275	No Match	Denied
Fire Management Assistance Grant	Initial Wildland Response Costs for the Slide Fire (Grant Not applied for by SFD)	\$28,484	\$7,121	Awarded by AZ Forestry \$21,363
PFAC	Wildland Instruction & Related Training Costs	\$1,885	No Match	Awarded \$1,885
ADEQ Grant	HAZ-MAT Tools	\$4,810	No Match	Application submitted
AFG	Regional Grant L380 Training	\$128,997	\$6,142	Application submitted
AFG	Vehicle Acquisition	\$321,000	\$15,285	Application submitted
AFG	Mobile Radios	\$28,932	\$1,377	Application submitted





Fiscal Year 2015/2016 SFD Budget Information

Arizona Revised Statute §48-805.02 requires fire districts under Title 48, Chapter 5 to prepare and submit an annual budget. A budget is an organizational plan stated in monetary terms. The purpose of the budget is to provide a forecast of revenues and expenditures; and enable the actual financial operation of the fire district to be measured against the forecast.

Walker and Armstrong, Certified Public Accountants, conducted the annual audit of SFD's financial records in accordance with U.S. Generally Accepted Auditing Standards, as well as Government Auditing Standards, and presented the report to the Governing Board on February 15, 2017.

CATEGORY	APPROVED BUDGET	ACTUAL & AUDITED
Property Tax Revenues	\$ 12,244,176	\$ 12,242,333
Non – Tax Revenues*	\$ 1,958,942	\$ 2,803,431
TOTAL REVENUES	\$ 14,203,118	\$ 15,045,764
Expenditures	\$ 13,626,448	\$ 13,076,308
Capital Outlay	\$ 1,514,017	\$ 1,812,547
Total Expenditures	\$ 15,140,465	\$ 14,888,855
Ending Fun	\$ 4,813,950	

* Non-Tax Revenue includes funds generated by SFD from ambulance billing, telecommunication services, communication rents, carryover of unspent funds from prior fiscal year, and transfers from capital reserves. In addition, smaller funding amounts include non-district fires, CPR revenues, CRM revenues, interest earnings, facility & parking rents, donated funds, sale of surplus property, and any other funds received that cannot be consistently expected.

** SFD Policy #2014-02 requires SFD to maintain an unassigned fund balance in the General Fund of a minimum of \$2,000,000 in case of economic downturns and/or unexpected emergencies or requirements, and to provide working capital in the first several months of the fiscal year, until sufficient revenues are available to fund operations.





SFD Governing Board

S edona Fire District is governed by a five-member non-partisan Board elected to four-year terms by registered voters of the District. The Board establishes policy, sets tax rates, and approves the budget. As a special district of Arizona, SFD must comply with applicable Arizona Revised Statutes. Public meetings are held monthly—typically at 4:30 PM on the third Wednesday—as well as other special meetings and workshops, as needed.



Working together in partnership, the Board directs and entrusts the management and staff of Sedona Fire District to provide a wide range of community services. In a tough and trying economic environment, the District Board continues to provide strategic leadership, policy, and fiscal transparency.

FIRE DISTRICT BOARD PHILOSOPHY:

The Sedona Fire District Governing Board recognizes that our employees are our most valuable assets. SFD's goal is to be recognized and respected as an organization that provides its employees with a rewarding and fulfilling work experience and does the utmost to protect their safety.





BOARD POSITION Ty Montgomery, Chairman Corrie Cooperman, Clerk Tim Ernster, Member Abe Koniarsky, Member Dave Soto, Member

TERM OF OFFICE

November 2018 November 2018 November 2020 November 2018 November 2020

Administration and Support Services



ADMINISTRATION

Administration provides long-range planning; clerical support to all areas of SFD; contract administration; liaison with the Fire Board; general customer service; reception and customer support at the front desk of the district's administrative offices, and support to the Finance Section by working with shipping and receiving. This area is responsible for many of the written materials that are developed for use either internally or externally, such as the Annual Report,

Monthly Fire Chief Report, project proposals, meeting minutes, policies and procedures, legal notices, public information, etc. for the efficient daily administrative functions of the Sedona Fire District.

FINANCE

Finance is responsible for all aspects of accounting; budget preparation; monthly financial reports; capital assets and depreciation; coordination of risk management insurance policies and claims; annual audit; annual Department of Health Services reporting and rate increases for ambulance services; grant accounting and billings; accounts payable/receivable; bi-weekly payroll and reporting. This section is also responsible for ambulance billing which generates revenues second only to property taxes as a major source of district income. In July 2016, SFD contracted with The James Vincent Group (JVG) to work as its independent Finance Director. Within that role, it is JVG's responsibility to provide the Board with information it needs to fulfill its fiduciary responsibilities. As the external finance director, JVG works closely with the Chief and administrative staff to provide financial oversight and strategic guidance for District operations.

FLEET

This section has two mechanics who are responsible for keeping SFD ambulances, fire apparatus, staff vehicles, and District generators running safely and efficiently.

GEOGRAPHICAL INFORMATION SYSTEMS

Sedona Fire District employs a Geographical Information Systems (GIS) Technician to collect GIS datasets from various agencies and merge files utilizing GIS processes, procedures, and software for monthly updates; she works extensively with the Master Street Addressing Guide coordinators to ensure GIS data changes are made; is responsible for mapping updates for Computer Aided Dispatch; the Technician updates maps used by operational personnel as new data is received relative to new subdivisions, developments, trailheads, and other projects.

HUMAN RESOURCES

Human Resources is about "people helping people" and responsible for employee relations, regulatory and legal compliance, benefit administration, wage studies and compensation administration, screening, hiring and onboarding new personnel, promotional testing, payroll functions, policy and procedure design/ implementation, performance assessments, and management training initiatives.

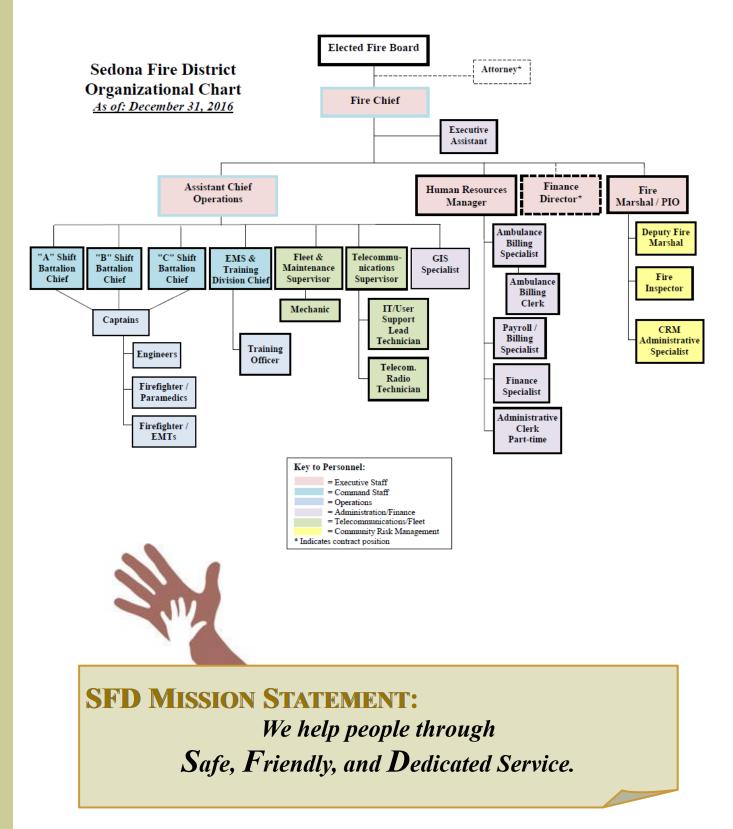


TELECOMMUNICATIONS

SFD's Telecommunications Division employs a crew of three people to administer the phone, IT computer, radio, and canyon evacuation siren systems. There are 28 radio system locations, 14 VHF channels, 2 simulcast systems, and 1 digital paging system connected with point-to-point microwave to provide communications in the varied topography of the Sedona area. Station alerting and apparatus radios are also supported.



SFD Organizational Chart



Operations



Engineer Don Arwine & Captain Jeff Wassell

The Operations division is the "heart" of SFD—our frontline emergency service providers—offering all-hazard service delivery of traditional and innovative fire suppression, prevention, and education; wildland fire protection and suppression; emergency medical services; operational training; hazardous materials protection; special operations—high angle, swiftwater, trench/confined space rescues; and mitigation of all other emergency incidents for the District.

Service is accomplished through 3 shift Battalion Chiefs supervising 7 engines, 6 ambulances, and 1 ladder truck out of 5 stations minimally staffed 24 hours a day by 1 Battalion Chief, 5 Captains, 5 Engineers, and 9 to 13 Firefighters. Total daily staffing ranges from 20 to 24 (including the BC). All SFD Operational employees are dually certified in firefighting and emergency medical services.

Each company is responsible for a defined location within the District known as their "primary response area". Station responsibilities include emergency response, training, fire prevention, public education, hydrant testing, hose testing, maintenance of facilities and apparatus. Operational Sections' updates, as well as 2016 Highlights from our 3 shifts—A, B, and C—are on the following pages.

- EMERGENCY MEDICAL SERVICES (EMS):
 SFD placed into service 13 new Zoll X series cardiac monitors, requiring a huge commitment from our operational staff to get them into service and train members to be proficient. Initial training for each member was 8 to 10 hours with continuing
- education. These devices replaced an aging fleet of cardiac monitor/defibrillators. The old devices, some of which were almost 20 years old, did not have complete Bluetooth and Wi-Fi connectivity required in modern patient care interface with our healthcare partners.
- EMS took delivery of 2 new frontline ambulances. Both units were equipped with a new hydraulic suspension system proven to require less maintenance than older air-ride type suspension and improves patient comfort during transport. They are equipped with the Stryker Powerload system which has proven to reduce injuries related to loading and unloading patients. It also meets current roll over protection standards for ambulances making the back of an SFD ambulance safer for our medics and patients.



- Ambulance stretchers District-wide were upgraded to Stryker Power Pro. This integration modernized and automated our fleet of cots, many of which were purchased 10 years ago.
- ◆ SFD's Community Integrated Paramedic program continued. In 2016, we had 31 patients referred into the program. EMS developed strategies to identify our High Utilizer Group to be rolled out in 2017. As part of the program, we will also work more with primary care providers throughout the region.
- EMS finalized the implementation and scheduled roll-out of a patient care regional software system to reduce redundancies and improve data collection.



Operations—Continued

- The EMS Division continued to support our Fireline Medical Provider program. This program is managed through our wildland division and provides ALS/ACLS certified Medic teams for assignments in austere wildland fire environments; EMS supported equipment research/development and acquisition in support of the needs of this specialized team, as well as advanced training; our program has become a regional example for local, state, and federal agencies.
- ♦ We continued working with our Medical Director to develop right-sized strategies to meet our community needs and increase efficiency. The EMS division worked with labor and management to research and deploy additional staffing for another in-service ambulance. We also worked with medical direction to allow our medics more in-field flexibility in deciding hospital transport destination. This has proven to decrease the 2-step approach to get many of our patients to definitive care, as well as decreased our unit's out-of-area times.
- We continue to improve our in-house recertification process and will continue to evaluate the program via feedback from our providers. SFD has been able to maintain 100% EMS certification of all Ops employees and decrease training cost.
- In 2016, the EMS division entered into partnership with Wizard Education, which entails SFD providing a classroom 2 days a week at Station 3 with Wizard providing on-site resources to maintain



a local paramedic training program to, essentially, train paramedics in-house and reduce overtime costs for class coverage.

PUBLIC ACCESS DEFIBRILLATION/CPR:

Our Public Access Defibrillator program manager, Captain Josh Wells, working with partners throughout the Verde Valley trained more than 1,800 people in chest-compression-only CPR this year. Sedona Fire is the regional American Heart Association CPR training center, which is managed by Engineer Josh Maxwell. Our center trained and certified 1,200+ people in CPR and First Aid in 2016. In addition, we re-certified 30 SFD members in Advanced Cardiac Life Support and in Pediatric Advanced Life Support.

TECHNICAL RESCUE TEAM (TRT): SFD performed 73 Technical Rescues (backcountry) in 2016.



Firefighter Jessica Waltenburg at Helicopter Rescue Training —5/25/16

- Engineer Allen Schimberg managed the TRT Team with support of Firefighters Cooper Carr and Brent Johnson.
- ♦ A new TRT training approach, which minimized overtime costs associated with operational level training while improving quality, was rolled out by Firefighter Carr.
- ◆ In response to a TRT call in which SFD assisted, the following is an excerpt from a thank you letter from the patient: Just had broken my leg climbing on Oak Creek Spire. Your search and rescue team got me down, safe and sound...Thank you for turning my rescue into a "best case scenario." I looked at my phone. I called in my rescue around 3pm and I was in the ambulance before 5:15pm.
- The Technical Rescue Team conducted numerous drills and other trainings that included for the first time measurable and recorded individual competency tests being used to ensure the team operates to a high and consistent standard.
- Allen Schimberg, Brent Johnson, and Cooper Carr coordinated and conducted TRT testing for new team applicants.
- ♦ Helicopter Rescue Team Members are Firefighters Brent Johnson, Shawn Foster, Kyle West, Cooper Carr, Greg Eberlein, Jessica Waltenburg, and SFD Program Coordinator Battalion Chief Jayson Coil.

Operations—Continued

CRITICAL INCIDENT STRESS MANAGEMENT (CISM)

Critical Incident Stress Management is an adaptive, short-term psychological helping-process focusing solely on an immediate and identifiable problem, such as particularly stressful incidents our Firefighters work. CISM includes pre-incident preparedness to acute crisis management to post-crisis follow-up. In 2016, our CISM Team worked with other Verde Valley-area fire agencies and continued to restructure the team. Captain Mark Beneitone stepped down as Lead and Firefighter Jessica Waltenburg now leads. CISM expanded and added 3 new members—2 from Copper Canyon Fire and 1 from Jerome Fire—moving forward our efforts to regionalize our team; this also gave us additional support from local clergy.

DRONE PROJECT

SFD's small Unmanned Aerial System (sUAS) a/k/a Drone project was launched in 2016; Firefighter Marc Howard received his FAA Remote Pilot Certificate. The sUAS had one rescue mission flight and a handful of training flights, which have enabled the personnel involved to learn how to physically operate the system and camera. In December, the drone was used in a swiftwater rescue call in Camp Verde, providing additional realtime "eyes on" situational awareness for the Incident Commander, as well as various rescue group supervisors. This helped them make informed decisions based not only on crew input, but from first hand viewing. The sUAS then hovered overhead during the actual boat recovery phase to monitor in the event a victim fell in the water; the sUAS could be maneuvered to attempt to maintain visual contact until downstream backup personnel recovered them. Feedback from scene personnel was favorable as to the imaging ability the platform provided. The video was posted on Sedona Fire District's Facebook page and reached over 300,000 people; the drone was featured on four TV news stories.



WILDLAND

• SFD personnel promoted the newly enacted Prompt Pay program with

Arizona State Forestry to greatly improve the amount of time for SFD to be paid for Wildland services. The excellent efforts put forth by Finance Specialist Pam Wester allowed us to reduce payment time from over 180 days to an average of less than 30 days.

• A Rapid Extraction Module (REM) for wildland fires was developed and implemented. REM was utilized and currently a regional standard is being developed for medical and technical rescue on wildland fires based on our efforts.



Wildland Fire, Teton Valley Ranch Camp-7/25/16

- Battalion Chief Coil was recognized in a declaration for his role in protecting the Teton Valley Ranch Camp; Firefighter Todd Miranda and Firefighter Shawn Foster also played crucial roles on the incident.
- Initially denied a Fire Management Assistance Grant for SFD's overtime and backfill costs for the Slide Fire in 2014, BC Coil appealed to the USFS and State Forestry. Due to his diligence, SFD was awarded
 \$21,363—the first successful FMAG appeal in our FEMA region.
- Firefighter Paul Chabot again coordinated and oversaw completion of another successful FireWise Cleanup in May. Firefighters Gary Davis and Matt Fischer worked with him to help make homes around Sedona safer. Pine Flats HOA again took the record for the most debris loads and hours spent (over 200).

Operations—*Continued*

- 30 SFD members were assigned to wildland fire suppression on both in-district, local mutual aid, and out-of-state assignments.
- Engine crews responded to fires in California, Arizona, and North Carolina. Medic teams responded to fires in Arizona, Idaho, Texas, and New Mexico. Single resources responded to fires in Arizona, Wyoming, Idaho, Montana, Colorado, and Nevada
- In 2016, SFD Firefighters supported large wildfire incidents in excess of 200 days.
- An SFD medic team provided exemplary fireline medical care to an injured firefighter in a remote section of Texas. The team was able to extract the injured party with a well thought-out risk versus benefit profile that prevented further injury to additional responders. SFD was invited to formulate a Rapid Lessons Learned report in conjunction with the Lessons Learned Center to help the wildland community as a whole better respond to and care for sick and injured wildland firefighters.



SFD Crew Members, Teton Valley Ranch Camp 7/25/16

- SFD employees continue to teach at the Arizona Wildfire Academy, as well as the Sierra Blanca Wildfire Academy, assisting with the FLMP, IWIM, S-130/190, Heavy Equipment, and Safety Officer classes.
- SFD Wildland Revenue for calendar year 2016 was \$196,389.83. For comparison, the wildland program budget is just over \$50,000, which means the program not only helped us be better prepared for wildland fires, but also netted more than its total budget.
- Since 2005, SFD has collected \$1,275,777.66 in revenue for apparatus and equipment used on national incidents (primarily wildland fires); this is an average of \$106,314.81 per year.
- Wildland Firefighter Position Task Books were completed this year by Captain Mark Rippy, and Firefighters Shawn Foster, Marc Howard, and Jon King.

HAZMAT

Captain Casey Carr continued to manage the SFD Hazardous Materials (HazMat) programs and associated budgets. He has worked to address and resolve a number of issues that were identified in 2016. Captain Carr also drafted a successful grant request.



Engineer Steve Van Riper at Fire Suppression Training-12/7/16



Fire at Seven Canyons Villas-8/26/16

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"A" Shift Highlights

Battalion Chief Buzz Lechowski reported:

- A-Shift trained 3 new Probationary Firefighters— Justin Purcell, Nathan Strouse, and Adam Deringer, all of whom received their badges on 9/21/16.
- Five A-shift members—Todd Miranda, Eric Walter, Rodrigo Sanchez, Greg Eberlein, Matt Fischer tested and were placed onto the Captain's promotional list.
- Engineer Rodrigo Sanchez was promoted to Captain.
- Captain Paul Lindfors retired from SFD.
- Firefighter Greg Gannon completed Paramedic School and became a certified Paramedic.
- Firefighter Todd Miranda became a certified UTV driving instructor.
- A-Shift responded to all types of emergency and non-emergency calls for service this year; however, October 27th proved exceptionally memorable when, in addition to a backcountry rescue, various EMS calls, a restaurant fire, and a brush fire, we were called to respond to one of our own. Call #16-3641 was a structure fire at Fire Station #5 that led to the injury of Captain Matthew Fleece. Thanks to the quick thinking of his partner, Engineer Mike Pace and



Firefighter Adam Deringer badge-pinned by his grandfather, Bill Blanchard—9/21/16



UTV patient extraction from Robber's Roost Trail— 7/31/16

the rapid response of E541 and A541, the damage to the building was limited and Captain Fleece was transported to a waiting helicopter for transport to the burn center in Phoenix.



Live Fire Training-5/2/16



Hike-Out with injured patient—6/22/16



"B" Shift Highlights

Battalion Chief Dave Cochrane reported:

 On February 22nd, B-Shift crews responded to reports of 7 different intentionally started fires along Highway 89A in Oak Creek Canyon and in Sedona along Highway 179 near Poco Diablo Resort. All fires were easily controlled by E551 and E541 crews. Arson investigation was conducted by YCSO and the USFS law enforcements. No arrests have yet been made.



- B-Shift prepared for wildland season by training with DPS Ranger Helicopter.
- July response to severe thunder storms: B-Shift responded to 18 calls for service in one day including a commercial assignment with a working attic fire in a 2-story building, a small

grass fire, a 2-hour swiftwater rescue extracting 8 people near Cathedral Rock, and a 2 ¹/₂ hour Technical Rescue of a climber off Bell Rock. The crews demonstrated proficiency across almost all our disciplines in a single afternoon!

- On August 26th, B-Shift crews responded to Seven Canyons Villas to a multi-million dollar fire. (See Community Risk Management page for stats.)
- B-Shift Promotions:
 - \Rightarrow Josh Wells promoted to Captain
 - \Rightarrow Andrew Johnson to Engineer
 - ⇒ Captain David Rodriguez became a Certified Paramedic



Busy July Day



Head-On Accident Clean-Up- 5/5/16



Wildland Preparation with DPS Ranger

"C" Shift Highlights

Battalion Chief Jayson Coil reported:

- Firefighter Isaiah Moore completed his paramedic ٠ training and is now certified.
- Firefighter Millan Zorita developed and launched a ۲ new drug-box management program significantly streamlining the process.
- Captain Baker completed the BC Taskbook.
- Under the supervision of Captain Ralph Kurtz, Firefighter Sam Frye successfully completed his annual probation.
- Captain Kurtz delivered apparatus driver's training ٠ at the Sedona Airport for all shifts and became certified as a UTV driver training instructor.
- Engineer Jarret Tarver and Captain Jordan Baker rolled out a new Peer Fitness Committee to improve our ٠ efforts in supporting firefighter wellness.
- C-Shift took the lead on procurement and outfitting the new Polaris UTV staffed out of Station 1. ٠
- Engineer Josh Wells placed 1st in the Captain's Testing and was subsequently promoted; Engineer Jarret Tarver is now an acting Captain.
- Engineer Brian Espiau has been heavily involved with the ۲ vetting of new records management and data collection systems and continues to provide support for numerous other technology programs.
- Captain Eric Lewis joined C-Shift this year with a positive impact on his crew; he was recognized by Chief Kazian for his crew's performance on a challenging call on I-17 that required prolonged extrication.
- Captain Mark Beneitone took the lead on assessing and providing pricing and alternatives for Pine Flats Subdivision suppression system.
- Engineer Jamey Kreun continues to manage the hydrant program for the district. ٠
- Captains Baker and Lewis assisted in identifying an Active Shooter response for schools in the area and are working to ensure best practices are being utilized.
- Then-Engineer Josh Wells played an instrumental role in getting Arizona legislation passed to promote CPR.





C-Shift in action on Technical Rescue call (above) & handling weather-related calls on a white Christmas in Sedona (above)





accident—5/17/16

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2016 SFD Employee Awards

Each year, Sedona Fire District recognizes its outstanding employees and community members for their efforts and impacts in increasing the overall professionalism and core values of the organization. SFD honored the 2016 award recipients on January 28, 2017. The process used for selecting this year's winners was employees nominated their co-workers and community members in specific categories of recognition in each area of the district; after nominations were received, an employee committee read through the nominations and developed a voting packet including nomination narratives submitted; these voting packets were then sent to the five SFD Governing Board members, who voted independently, based on the nomination information. Below are the 2016 award winners:

DISTINGUISHED SERVICE AWARDS: These were given to two employees who retired in 2016 – *former-Finance Manager Sandi Schmidt and former-Fire Marshal Gary Johnson* – recognized for their longevity with SFD. Schmidt had 30 years and Johnson had 39 years of service – both were instrumental in the continuing success of SFD.

ADMINISTRATIVE/SUPPORT EMPLOYEE OF THE YEAR: Ambulance Billing Specialist Kris Ahern and Billing Clerk Amy Hedman received this award as employees within Administration, Community Risk Management, Telecommunications, Geographical Information Systems, or Fleet Maintenance who contributed significantly to the entire organization. Ahern and Hedman collected revenues of \$1,981,346 in ambulance billing—\$381,346 over the projected budgeted revenue.

COMMUNITY SERVICE OF THE YEAR: This award was given to *Jake Weber of Weber's IGA* for demonstrating dedication to the citizenry and community. Weber gives time and money to help community causes and helped SFD in 2016 with the 9/11 Memorial through personal and company donations of money and goods, and SFD's collection of Toys for Tots.



Admin/Support Award (L to R) Billing Clerk Amy Hedman, Billing Specialist Kris Ahern, Chief Kazian

OUTSTANDING CITIZEN AWARD: This award recognized and honored SFD community citizen, *Wendy Tanzer*, who exhibited outstanding achievement, community service, and citizenship. Wendy Tanzer was nominated by multiple SFD employees. She serves on SFD's pension board and served on SFD 9/11 Memorial committee.

CUSTOMER SERVICE OF THE YEAR: *Firefighter Tyler Woo, Firefighter Gary Davis, and Captain Rodrigo Sanchez* received this for many hours of work in public education on fire dangers to local children in Kindergarten and 3rd grade covering topics such as Community Helpers, Role of Firefighters/Paramedics, cardiac monitor, and EMS equipment.

UNIT CITATION: This award was given to the *C Shift Firefighter Crew at Station 4* for outstanding performance of SFD duties. On June 27, 2016, they rescued a mother and daughter hiking on the Brins Mesa Trail when the mother fell ill with a heat-related emergency and was unconscious. The crew, consisting of Captain Jordan Baker, then-Engineer (now acting) Captain Jarrett Tarver, and Firefighter Millan Zorita double-timed it up the trail, while Firefighters Jessica Waltenburg and Marc Howard were flown to the patient in a DPS Ranger helicopter. Incident Commander was Battalion Chief Jayson Coil.

FIREFIGHTER OF THE YEAR: This award is given for a significant contribution to the District during the course of the year and the 2016 recipient is *Engineer Michael Pace* for his actions in a potentially tragic event on October 27, 2016. During a propane gas grill fire at Station 5, Pace was directed by his Captain Matt Fleece to extinguish the fire. Pace put out the fire single-handedly, without hesitation, saving thousands of dollars in damage. Afterward, unaware that Captain Fleece had been injured, he found Fleece seriously burned in the station bays; he immediately began to assess and treat the injuries. In the days after the incident, Pace continued to provide information and support for Captain Fleece's family.

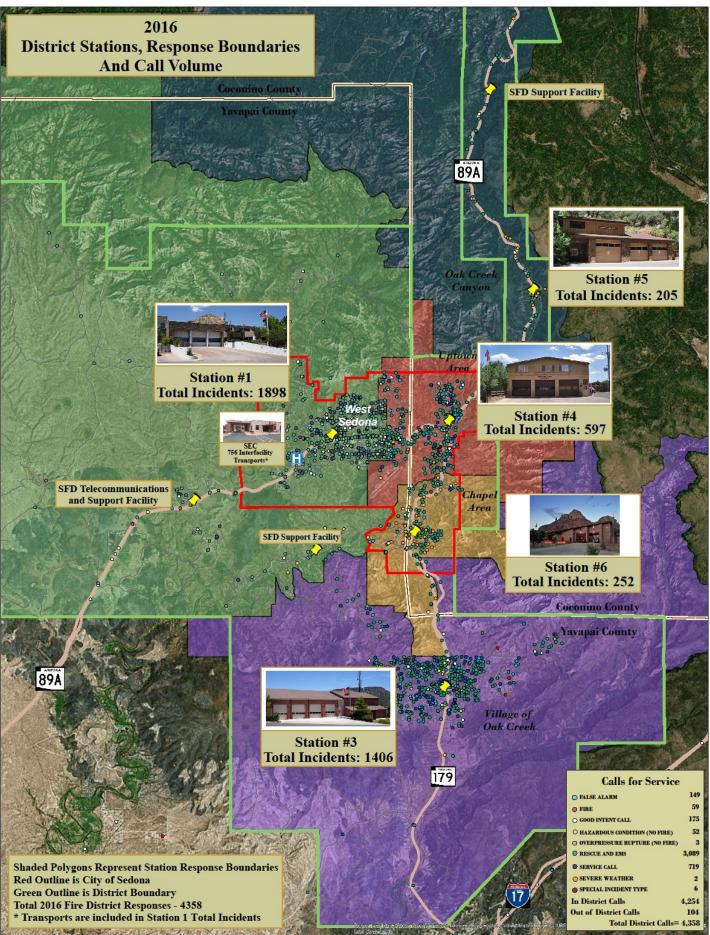


Fire Chief Award (L to R) Engineer Mike Pace, Chief Kris Kazian, Assistant Chief Jeff Piechura, Captain Matt Fleece

OFFICER OF THE YEAR: This award was given to *Captain Jordan Baker*, an officer who made the most significant contribution to the District during the year for his dedication to training and mentoring his crew. Baker demonstrated many attributes of an exceptional leader and set the example for what a company officer should be at SFD. He ensured subordinates were provided with an environment to excel. Additionally, he took a proactive approach to support the needs of the district by becoming qualified to act as Battalion Chief.

FIRE CHIEF AWARD: This highly coveted – rarely given – award was presented to *Engineer Mike Pace* for actions above and beyond the call of duty on October 27, 2016 at the Station 5 fire and rendering medical aid to Captain Fleece. This award is bestowed for only the most special circumstances for an event or person deserving the highest recognition from the Fire Chief for being a true example of what it means to be a Sedona Fire District employee.

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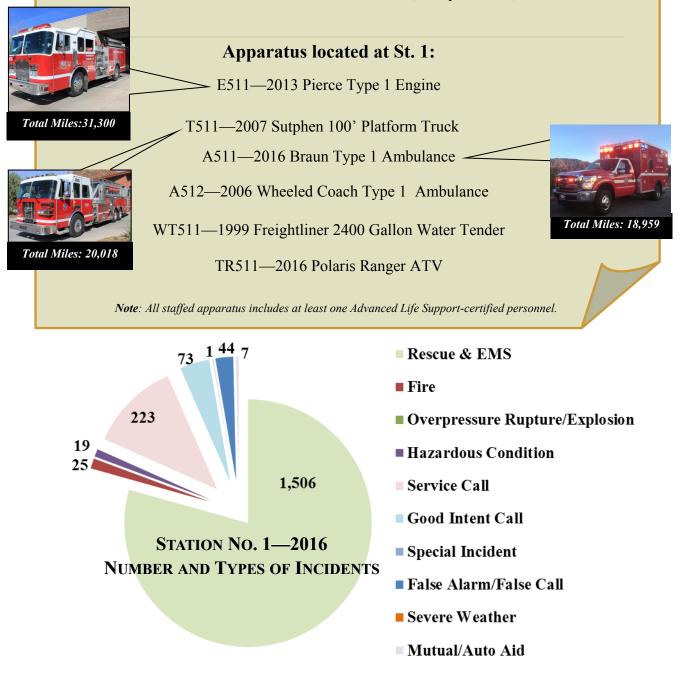


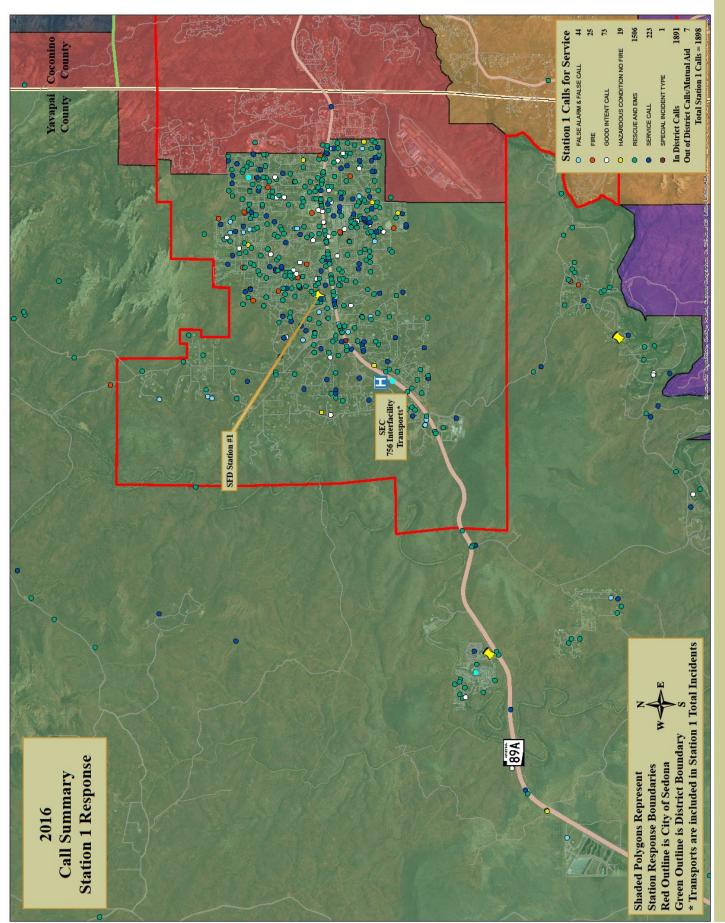
Station 1 Statistics

STATION NO. 1 INFORMATION AND RESPONSE 2860 Southwest Drive West Sedona Area

~ Built in 1990 ~

Responded to 1,898 Calls for Service in the Station 1 Primary Response Area and Station 1 Mutual Aid/Out of District calls in 2016, compared to 2,076 in 2015







Total Miles: 68,688

Station 3 Statistics

STATION NO. 3 INFORMATION AND RESPONSE 125 Slide Rock Road Village of Oak Creek

 \sim Built in 1998 \sim

Responded to 1,406 Calls for Service in the Station 3 Primary Response Area and Station 3 Mutual Aid/Out of District calls in 2016, compared to 1,340 in 2015

Apparatus located at St. 3:



Total Miles: 73,942

E531—2005 KME Type 1 Engine

E533—1999 E-One 4X4 Type 3 Engine

A531-2013 Braun Type 1 Ambulance -

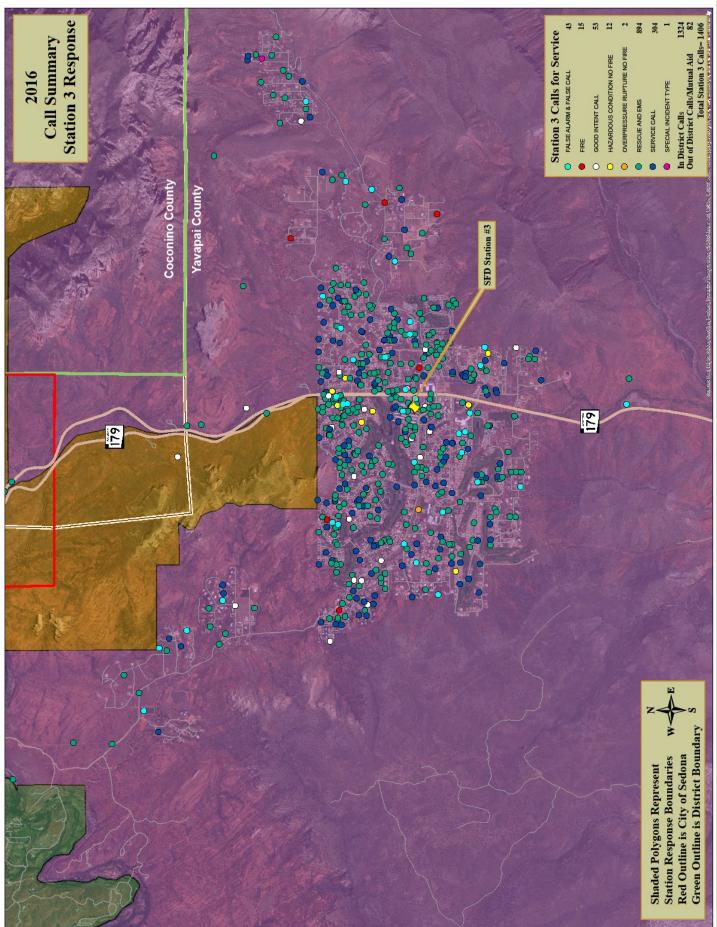
WT531—1999 Freightliner 2400 Gallon Water Tender

R531—1999 Ford Technical Rescue Truck

SQ531—1992 (Refurbished 2008) KME Medium Rescue

Note: All staffed apparatus includes at least one Advanced Life Support-certified personnel.



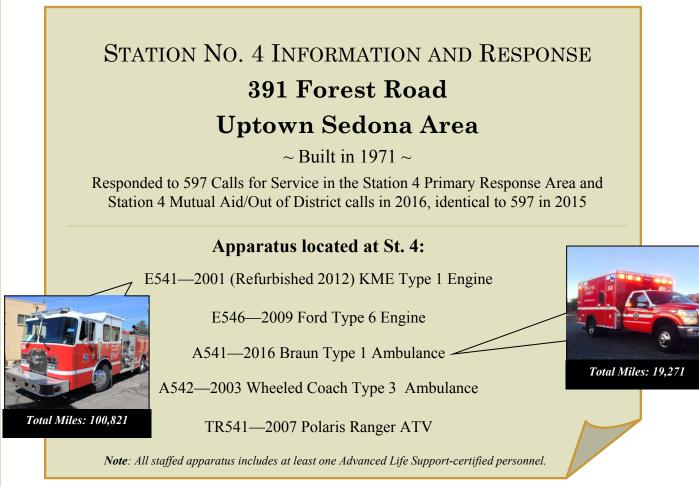


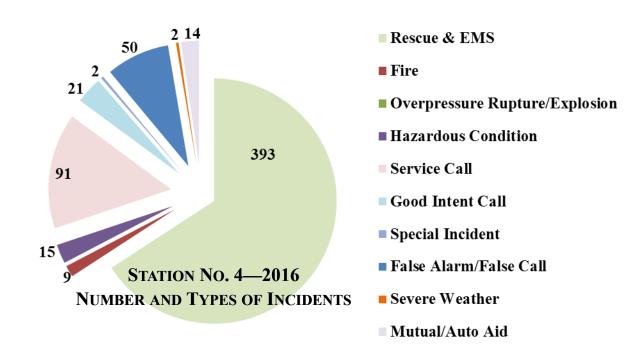
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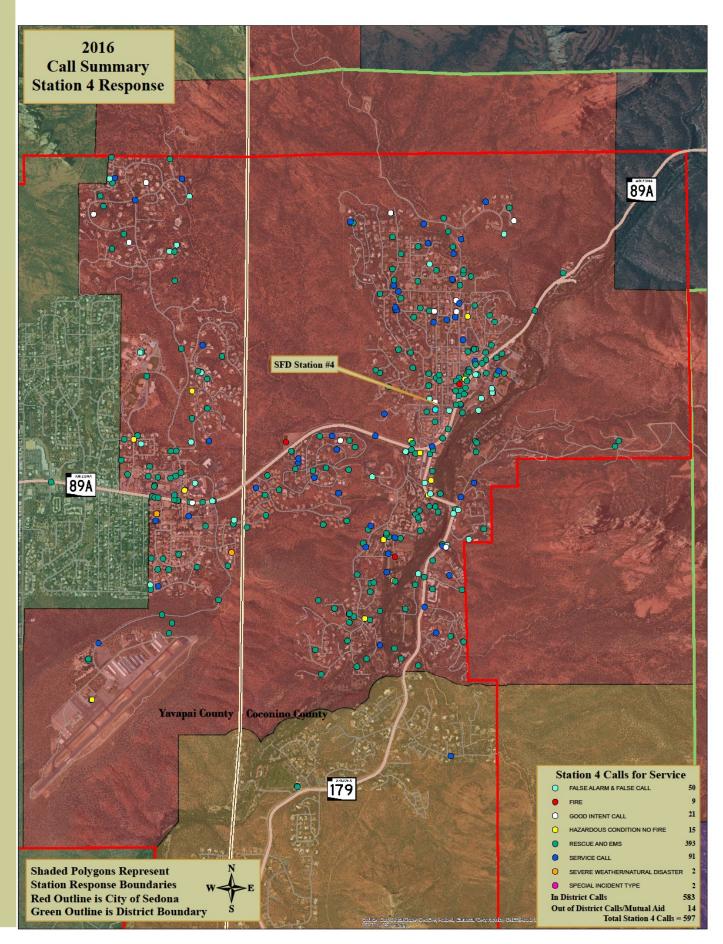
Station 4 Statistics







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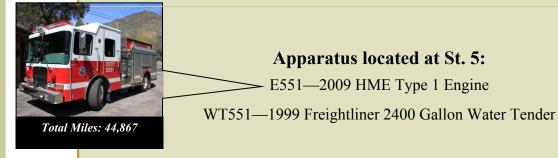


Station 5 Statistics

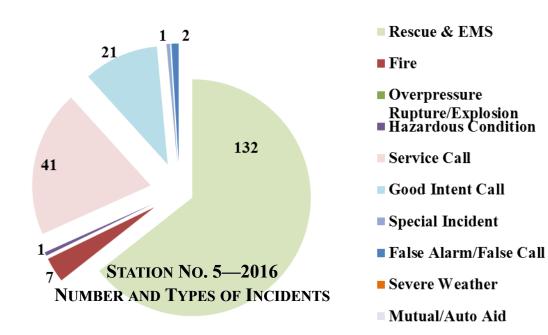
STATION NO. 5 INFORMATION AND RESPONSE 3971 N. SR 89A Oak Creek Canyon Area

~ Built in 1989 ~

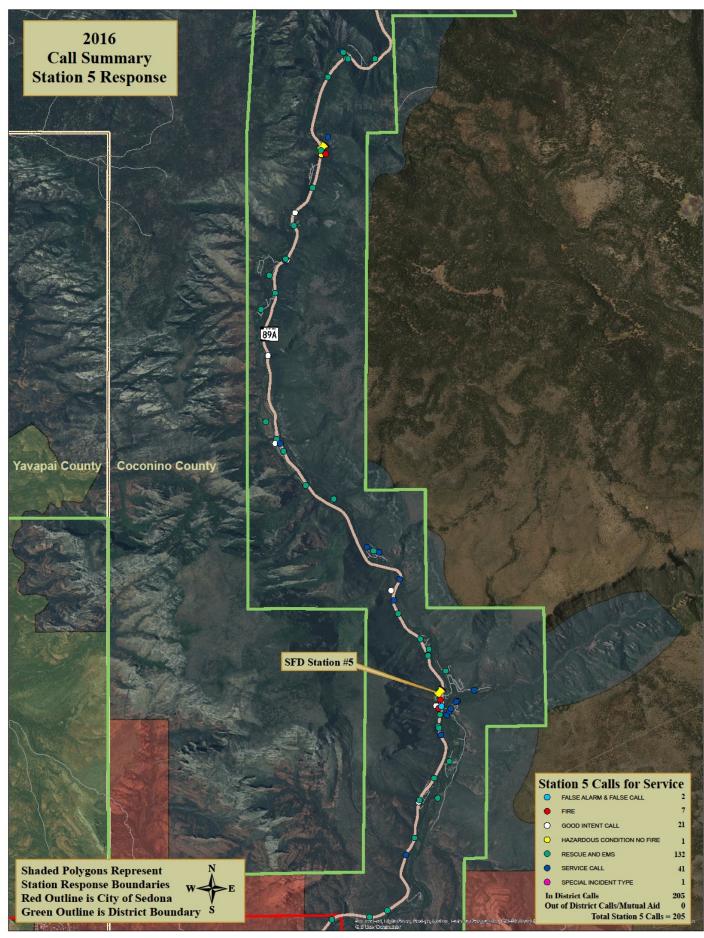
Responded to 205 Calls for Service in the Station 5 Primary Response Area and Station 5 Mutual Aid/Out of District calls in 2016, compared to 222 in 2015



Note: All staffed apparatus includes at least one Advanced Life Support-certified personnel.



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Station 6 Statistics

STATION NO. 6 INFORMATION AND RESPONSE 2675 State Route 179 Chapel Area

 \sim Built in 2014 \sim

Responded to 252 Calls for Service in the Station 6 Primary Response Area and Station 6 Mutual Aid/Out of District calls in 2016 compared to 203 in 2015



Apparatus located at St. 6:

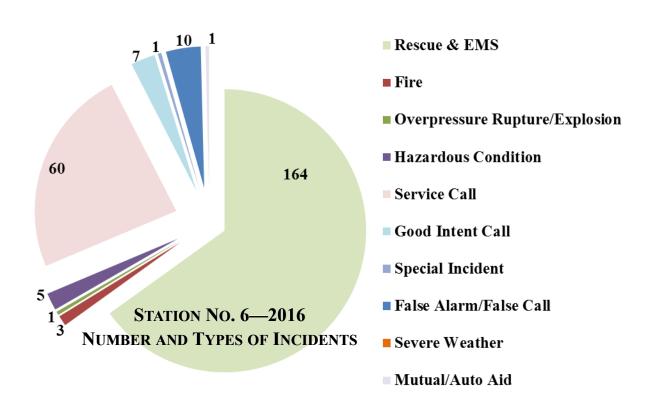
E561—2001 KME Type 1 Engine

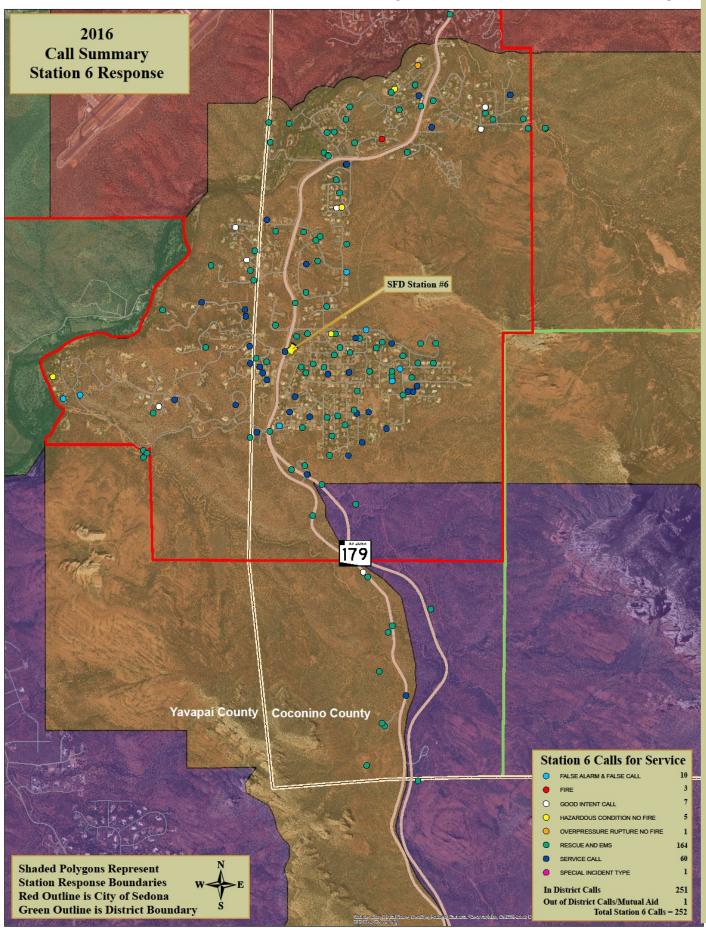
E563—1999 E-One Type 3 Engine

Total Miles: 153,005

A561—2008 Braun Type 1 Ambulance

Note: All staffed apparatus includes at least one Advanced Life Support-certified personnel.





Training/Education

The Training division gathered information on training hours, postsecondary education, certificates of completion, and major conferences in 2016. The following highlights exemplify the specific and special contributions the Sedona Fire District Training Division brought this last year which benefited members at all levels of responsibility.

Total Trainings for 2016

- 2,271 Training and Classes
- 8,387 Attendees
- 28,480 Total Training Hours

Personnel attended the following training in 2016:

- ♦ Fire apparatus hydraulics
- ◆ In-service training on Zoll X monitors
- ♦ In-service training for Trauma Intervention
- ♦ Exceeding Customer Expectations Workshop for the fire service
- ♦ M-580 in Eco-system Management Synopsis to engage with other agencies in fire management
- ♦ National Fire Academy: Exercising Leadership to Facilitate Adaptive Change
- ♦ Leadership II and III
- ♦ ACLS and PALS Instructor Class
- ◆ Technical Rescue Team (TRT) Swiftwater Operations Level Rope Rescue class
- Arizona Records Management and Retention
- ♦ S-420 Command and General Staff wildland
- Using ArcGIS for Public Safety Workflows
- ♦ "Save Our Own" Training with Yavapai College Firefighter 1 and 2 students
- ♦ Quarterly Helicopter Rescue Team (HRT)
- ♦ AZ Wildland & Incident Mgt. Academy
- ♦ 1403 Live Fire funded by Yavapai College
- ◆ Fire Management Leadership class
- Access database class and GIS training in Pictometry (aerial image capture)
- ◆ Safe ingress/egress in DPS Ranger helicopter during complete & one skid hovers for HRT
- Mutual aid PFAC Wildland drill funded by Coconino County Emergency Management
- ◆ Fire Management Leadership M581



- Physical fitness for firefighter-specific performance & to reduce injuries
- ♦ Statewide Fire Inspector II Class
- ♦ Yarnell Wildland Ops to understand strategic significance of terrain
- Structural Firefighting "Hot" drill at Verde Valley Training Center to meet SFD mandates and NFPA 1403
- ♦ Verde Valley Medical Center Skills Lab



Airport Training-9/28/16

- ♦ Keying & Hardware Training to control access and security
- ♦ Gold Medal Firefighter Safety Summit
- Swiftwater Rescue 3 Certification
- ◆ Verde Valley-wide Wildland Fire drill
- ♦ HRT rappelling recertification with DPS
- ♦ *HR Best Practices to Ensure Employer* Compliance and Mitigate Liabilities
- ◆ International Society of Fire Service Training Officer Credentials
- Verde Valley Medical Pre-hospital Care
- ♦ Hazard Zone Conference Blue Card
- ♦ Firewise class to assess local properties
- Arizona Fire Service Mechanics Association training
- ♦ 2016 Fire & EMS Leadership and Arizona Fire District Association Conference for Officers, HR & Board
- ♦ National Fire Academy's *Shaping the* Future funded by State-Training grant
- ◆ SFD EMS Continuing Education
- ♦ Verde Valley Training Association (VVTA) regional First Responder Safety
- ♦ In-house "Captains Leading" Conference
- Emergency Medical documentation class
- ◆ Incident Safety Officer Class



Ladder Truck Training-3/9/2016

- ♦ EEOC Class for staff members
- ♦ Airport training by Sedona Pilots Association for emergency response
- Challenging Leadership Issues for Officers Today
- ♦ Medical education in Cadaver Skill Lab
- Arizona State Fire School classes ranging from skills to fire leadership
- ◆ Pipeline Emergency Response class
- ♦ AZBO 402 International Building Residential Codes for Fire Officials and AZBO 502 Fire; AZBO 302 Inspection Skills; Legal and Conflict; NFPA 1033
- ♦ Arbinger Leadership and Self-Deception and the Outward Mindset training
- Comprehensive hands-on Drivers class
- ♦ Regional Company Officers Academy
- ♦ 12th Annual Burn Care Symposium at Maricopa Integrated Health Systems
- Workplace Security Awareness
- vehicle accident drill on I-17
- for ATV Vehicle Driving
- ♦ RSI, ACLS, and PALS class as part of **EMS** Continuing Education
- **Competency Standards**
- ♦ Nozzle Forward Train-the-Trainer class on moving hose-lines though structures
- ◆ Regional Train-the-Trainer Emergency Vehicle Operations course
- ♦ Quarterly Training on Blue Card, Individual Competency Standards, and Minimum Company Standards

College Degrees Attained:

Associate Degrees in Fire Science Firefighters Greg Eberlein & David Yingling Engineers Ryan Fischer & Andrew Johnson Captain Jeff Wassell

Bachelor Degree in Interdisciplinary Studies Emergency Management Firefighter Jonathan King

- - Emergency Management Institute in Basic
 - American Heart Assn CPR, 1st Aid & AED
 - ♦ VVTA multi-company interagency motor
 - ♦ Comprehensive Train-the-Trainer program

 - ◆ TRT drill to evaluate NFPA Individual
 - ♦ Wildland S131 class

Dispatch: Cottonwood Public Safety Communications Center

The Cottonwood Public Safety Communications Center (CPSCC) was completed in December 2014. It is a state-of-the-art facility which serves as a regional dispatching center. SFD joined the center in September 2015, after having maintained its own Dispatch Center for 30 years. This was a difficult decision made after careful analysis and responsible expenditure recommendations.

answering point for 9-1-1. When a citizen

calls 9-1-1 from a land-line within one of these areas, the call will be answered by Cottonwood Public Safety dispatchers; Sedona Police answer land-line calls in town and then transfers those calls to CPSCC.

STAFF AND AGENCIES:

CPSCC is staffed by 23 full-time Communications Specialists to include 2 supervisors and 3 Communications Training Officers. The agencies for which CPSCC provides dispatching services include:

Cottonwood Police Department Cottonwood Fire Department Clarkdale Fire District Jerome Fire Department Verde Valley Ambulance Company Verde Valley Fire District Sedona Fire District Camp Verde Fire District Montezuma/Rimrock Fire District

The Communications Center answers more than 2,850 telephone calls per month. They handle about 700 traffic stops, and over 2,500 calls for service are dispatched per month.



Cottonwood Public Safety Communications Center

PUBLIC SAFETY ANSWERING POINT (PSAP):



Verde Valley Neighbors in Partnership

CELL PHONES

The Public Safety Communications Center has Wireless Phase II capabilities. However, it is very important to give the dispatcher your address or exact location even if your cell phone has GPS technology. You may not reach the agency you need initially and may have to be transferred to the appropriate agency.

Cell phone 9-1-1 calls have a tendency to drop out during the initial phase of the conversation. You may be asked to repeat your comments to the dispatcher. Remain calm, answer questions, and follow directions to ensure that your emergency is handled promptly.

CPSCC is the PSAP (Public Safety Answering Point) for SFD district areas outside the Sedona city limits, and the City of Sedona Police Department serves in that capacity within the city limits. A PSAP is a primary

CPSCC—Dispatch Consoles

New Employees, Promotions, and Retirements



SFD welcomed new recruits on 9/21/16 including Firefighter Adam Deringer (with family in photo to right), whose grandfather, Bill Blanchard, was an original 1957 member and who served as Fire Chief from 1972 to 1978.



Blanchard Family-9/21/16



SFD promoted dedicated employees — Engineer Andrew Johnson (above L); Captain Rodrigo Sanchez (center); Captain Josh Wells (above R).







SFD added outstanding professionals —Assistant Chief Jeff Piechura in March (badge pinned by wife, Donna) & Human Resources Manager Betty Johnson in June.

SFD retired long-time employees: Division Chief Scott Schwisow (Above L photo) on 4/25/16—22 years of service; Finance Manager Sandi Schmidt (Below L) on 8/28/16—30 years; Captain Paul Lindfors (Below Center) on 8/30/16—24 Years; and Fire Marshal Gary Johnson (Below R) on 1/5/17—after 39 years of service beginning as a Volunteer Firefighter in 1978.



Sedona Fire District Employee Census At December 31, 2016—Total of 93 Employees



SEDONA FIRE DISTRICT



Fire Chief Kris Kazian 2860 Southwest Drive Sedona, AZ 86336

Phone: 928-282-6800 Fax: 928-282-6857

Website: www.SedonaFire.org



60 Years Serving as Our Community's "Helping Hands"

In the summer of 1956, donations were actively sought from the community to fund a fire department. The Sedona-Oak Creek Volunteer Fire Department was officially created on April 7, 1957 by a group of committed volunteers. They had already dealt with some frightening structure fires and realized the increasing potential for risk. Tom Frost, whose efforts were instrumental in developing the official fire department, was named the fire chief and had a secretary-treasurer and fourteen volunteers to work with him.

In 1957, most Sedona residents lived in Coconino County within the boundaries of the newly formed fire district, but those living in Yavapai County were without fire protection. It made residents aware of the technical problems that occur when a community is split geographically. That political hurdle did not stop the volunteers! Although they were ineligible for compensation if injured and restricted by threats of personal lawsuits, Tom Frost and volunteers crossed the county line to help whenever needed.

In October 1960, the Red Rock Fire District was formed, spearheaded by newly formed Red Rock the Taxpayers' Association, and the county line quandary was partially resolved. The Yavapai County district consisted of Fire Chief Jack Wager, a secretary/treasurer, and 11 volunteers. The two districts drew up a mutual aid agreement that allowed them to legally cross the county line to work as a team. Red Rock Fire District built its first two-bay station on land donated by a development company in Grasshopper Flats on Harmony Drive.



The districts formally merged in 1993 after a combined election of residents of the two districts and officially became the Sedona Fire District.

Throughout 2017, SFD will be celebrating our history and the history of Sedona.

SFD VISION STATEMENT

The Sedona Fire District will be a community leader in emergency services to make our District one of the safest places in the world to live, work, and explore.